

Australian Standard™

## **Health supply chain messaging**

**Part 5: Messaging rules and process logic—Turnover order, turnover order status, rebate claim, rebate claim response**

This Australian Standard was prepared by Committee IT-014, Health Informatics. It was approved on behalf of the Council of Standards Australia on 21 April 2005.

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## Health supply chain messaging

### Part 5: Messaging rules and process logic—Turnover order, turnover order status, rebate claim, rebate claim response

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## PREFACE

This Standard was prepared by the Australian members of the Joint Standards Australia/Standards New Zealand Committee, IT-014 Health Informatics. After consultation with stakeholders in both countries, Standards Australia and Standards New Zealand decided to develop this Standard as an Australian, rather than an Australian/New Zealand Standard.

This Standard was prepared by the IT-014-10 Electronic Commerce Sub-Committee under the direction from the IT-014 Health Informatics Committee in response to the Commonwealth Government's objectives for National Standards within the health sector.

The 'turnover order' is a purchase order initiated by a Manufacturers representative with a retail pharmacy department, currently used for 'over the counter' pharmaceuticals, who then transfers (turns over) that order to a nominated Wholesaler so that a charge can be made at the appropriate pre-negotiated price. The turnover order facilitates the rebate process between Manufacturer and Wholesaler.

The benefit of a turnover order process is that it provides a collaborative way of sharing supply chain information and transactional efficiencies between trading partners.

For example, to provide track and trace information, to ensure accuracy and timeliness of data and efficient delivery of goods ordered through turnover order and processing of rebate claims.

The objective of this Standard is to electronically enable the turnover order process, which is a component of the health industry supply chain, by providing message flows for this process.

It is anticipated that this Standard will streamline the processes associated in movement of goods and associated payment process along the supply chain.

It is Part 5 in a series of documents dealing with health supply chain messaging as follows:

AS

- 5023 Health supply chain messaging
- 5023.1 Part 1: Messaging rules and process logic
- 5023.2 Part 2: Datasets
- 5023.3 Part 3: Messaging rules and process logic—Secondary transactions
- 5023.4 Part 4: Dataset content—Secondary transactions
- 5023.5 Part 5: Messaging rules and process logic —Turnover order, turnover order status, rebate claim, rebate claim response (this Standard)
- 5023.6 Part 6: Dataset content—Turnover order status, rebate claim, rebate claim response

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## FOREWORD

Parts 5 and 6 to this Standard supplement the previously published message sets in AS 5023, Parts 1 to 4 and are intended for use by trading partners currently using the turnover order process.

In the previous parts of the series, 16 messages were identified as important for current and future automating of supply chain, they were broken into 2 sets, in doing this the need for additional work was identified. This Standard describes the further processes to be defined.

This Standard describes the flow of these messages in relation to one another and in relation to messages described in AS 5023, Parts 1 to 4.

## STANDARDS AUSTRALIA

### Australian Standard Health supply chain messaging

#### Part 5: Messaging rules and process logic—Turnover order, turnover order status, rebate claim, rebate claim response

#### 1 SCOPE

This Standard contains the process logic and messaging rules for the following four transactions:

(a) Turnover order

A supplier-generated order, placed on a Wholesaler on behalf of the end Customer.

(b) Turnover order status

A transaction sent from a Wholesaler to a Manufacturer providing status information in relation to goods ordered in a turnover order previously placed on the Wholesaler by the Manufacturer on behalf of a Customer.

(c) Rebate claim

A transaction sent from a Wholesaler to a Manufacturer claiming a rebate in relation to goods sold to Customers at a discount set by the Manufacturer.

(d) Rebate claim response

A transaction sent from a Manufacturer to a Wholesaler confirming or adjusting a rebate claimed by the Wholesaler in a previously sent rebate claim.

This document includes the process logic and messaging rules for the turnover order from AS 5023.1 since this information cannot logically be separated from the information for the other transactions.

#### 2 APPLICATION

This Standard has been written for health sector professionals involved in the use, implementation and assessment of health supply chain messaging.

The turnover order status and rebate claim processes documented in this standard have been developed in conjunction with Wholesalers and Manufacturers supplying the retail pharmacy sector. However the Standard is intended for application in all areas of the health industry supply chain that makes use of, or would like to make use of, similar functionality.

#### 3 REFERENCED DOCUMENTS

The following documents are referred to in this Standard:

AS

5023 Health supply chain messaging

5023.1 Part 1: Messaging rules and process logic

5023.6 Part 6: Dataset content—Turnover order status, rebate claim, rebate claim response