

Australian Standard[®]

**Guidance on human aspects of
dependability**



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 - Energy Networks Association
 - Engineers Australia
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-

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PREFACE

This Standard was prepared by the Standards Australia Committee QR-005, Dependability.

The objective of this Standard is to provide guidance on human aspects of dependability and the application of human centred design methods throughout the system lifecycle to improve dependability performance. The standard applies to any industry where human machines relationships exist and is intended for technical personnel and their managers.

This Standard is identical with, and has been reproduced from IEC 62508, Ed.1.0 (2010), *Guidance on human aspects of dependability*.

As this Standard is reproduced from an International Standard, the following applies:

- (a) Its number appears on the cover and title page while the International Standard number appears only on the cover.
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<i>Reference to International Standard</i>		<i>Australian Standard</i>	
IEC		AS IEC	
60300	Dependability management	60300	Dependability management
60300-1	Part 1: Dependability management systems	60300.1	Part 1: Dependability management systems
60300-2	Part 2: Guidance for dependability programme management	60300.2	Part 2: Guidance for dependability programme management
60300-3-15	Part 3-15: Application guide— Engineering of system dependability	60300.3.15	Part 3.15: Application guide— Engineering of system dependability

The term ‘informative’ has been used in this Standard to define the application of the annex to which it applies. An ‘informative’ annex is only for information and guidance.

CONTENTS

1	Scope.....	7
2	Normative references	7
3	Terms, definitions and abbreviations	7
3.1	Terms and definitions	7
3.2	Abbreviations	10
4	Human aspects.....	10
4.1	Overview	10
4.2	Components of the system and their interactions.....	11
4.2.1	Introductory remark	11
4.2.2	Goals.....	11
4.2.3	Humans	12
4.2.4	Machine (interactive system)	12
4.2.5	Social and physical environment.....	13
4.2.6	Output	13
4.2.7	Feedback from the machine to the person	13
4.3	Human characteristics	14
4.3.1	Introductory remark	14
4.3.2	Human limitations	14
4.3.3	Comparison of humans and machines	14
4.4	Human performance shaping factors	15
4.4.1	External performance shaping factors.....	16
4.4.2	Internal performance shaping factors.....	16
4.5	Human reliability analysis (HRA)	16
4.5.1	Overview	16
4.5.2	Identifying the potential for human error	17
4.5.3	Analysing human failures to define countermeasures	17
4.5.4	Quantification of human reliability.....	18
4.6	Critical systems.....	18
4.7	Human-centred design guidelines.....	19
4.8	Human-centred design process	20
4.8.1	Human-centred design principles within the design process	20
4.8.2	Human-centred design activities	21
5	Human-oriented design in the system lifecycle	21
5.1	Overview	21
5.2	The system life cycle.....	22
5.3	Integrating human-oriented design in systems engineering.....	23
6	Human-oriented design at each life cycle stage	24
6.1	Overview	24
6.2	Concept/definition stage	24
6.2.1	Concept.....	24
6.2.2	Human-centred design planning	24
6.2.3	Understanding needs.....	25
6.2.4	System requirements.....	25
6.2.5	Human-centred design requirements	25

6.3	Design/development.....	26
6.4	Realization/implementation.....	26
6.5	Operation/maintenance	27
6.6	Enhancement	27
6.7	Retirement/decommission	28
6.8	Outsourcing projects and related human-centred design issues.....	28
7	Human-centred design methods	29
7.1	Classification of human-centred design activities.....	29
7.2	Applications of human-centred design methods.....	30
	Annex A (informative) Examples of HRA methods.....	31
	Annex B (informative) Summary of human-oriented design activities and their impact on system dependability	37
	Annex C (informative) Best practices for human-centred design.....	41
	Bibliography.....	47
	Figure 1 – Components of the system and their interactions	11
	Figure 2 – Human performance shaping factors	16
	Figure 3 – Simple model of human information processing.....	17
	Figure 4 – Human-centred design activities	21
	Figure 5 – Human aspects of the system life cycle.....	23
	Table 1 – People who influence dependability.....	12
	Table A.1 – HRA methods and their application	31
	Table B.1 – Automation	37
	Table B.2 – Design for maintainability.....	37
	Table B.3 – Computer-human interface.....	38
	Table B.4 – Incorporation of displays, controls and alarm functions	39
	Table B.5 – Incorporation of input devices	39
	Table B.6 – Environment.....	40
	Table B.7 – Safety	40
	Table B.8 – Security	40
	Table C.1 – Examples of methods and techniques that contribute to best practices	41

INTRODUCTION

This International Standard provides guidelines on human aspects of dependability of systems. It fills the need for a standard to address the dependability of human/machine systems.

It gives guidance on how the human aspects of dependability can be considered at all the system life cycle stages, including ergonomic principles during design and human reliability understanding for system applications.

This standard provides an overview of the principles with some examples of the types of methods that can be used.

It is intended that a supporting standard, which describes more detailed methods that include quantification of human reliability will follow the issue of this standard in due course.

This standard contains recommendations, and does not include any requirements. Attention is drawn to the possibility of the existence of regulatory requirements for systems covered by the scope of this standard.

AUSTRALIAN STANDARD

Guidance on human aspects of dependability

1 Scope

This International Standard provides guidance on the human aspects of dependability, and the human-centred design methods and practices that can be used throughout the whole system life cycle to improve dependability performance. This standard describes qualitative approaches. Examples of quantitative methods are given in Annex A.

This International Standard is applicable to any area of industry where human/machine relationships exist, and is intended for use by technical personnel and their managers.

This International standard is not intended to be used for certification, regulatory or contractual use.

2 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 60300-1:2003, *Dependability management – Part 1: Dependability management systems*

IEC 60300-2, *Dependability management – Part 2: Guidelines for dependability management*

IEC 60300-3-15, *Dependability management – Part 3-15: Application guide – Engineering of system dependability*

3 Terms, definitions and abbreviations

For the purposes of this document, the following terms, definitions and abbreviations apply.

NOTE Certain terms have been taken from the draft text of the second edition of IEC 60050-191, *International Electrotechnical Vocabulary – Part 191: Dependability*, currently under consideration.

3.1 Terms and definitions

3.1.1

dependability

ability to perform as and when required ¹

NOTE 1 Dependability characteristics include availability and its inherent or external influencing factors, such as reliability, fault tolerance, recoverability, integrity, security, maintainability, durability and maintenance support.

NOTE 2 Dependability is also used descriptively as an umbrella term for time-related quality characteristics of a product or service, and it can also be expressed as a grade, degree, confidence or probability of fulfilling a defined set of characteristics.

NOTE 3 Specifications for dependability characteristics typically include: the function the product is to perform; the time for which that performance is to be sustained; and the conditions of storage, use and maintenance. Requirements for safety, efficiency and economy throughout the life cycle can also be included.

¹ Future IEC 60050-191, definition 191-41-26, second edition, under consideration.